# **Quality Policy**



### PHILOSOPHY

2025-2030

The company management aims to produce quality systems thanks to the commitment, seriousness, and passion that all staff demonstrate in their work every day. We are determined to pursue continuous improvement in everything we do, and our highest aspiration is to be considered by our clients as indispensable partners, capable of understanding and meeting their needs while enhancing their related processes to achieve the highest possible energy efficiency.

## **STRATEGY**

The organization and business operations are based on a Quality Management System. This system is implemented through well-defined processes that are applied in a systematic, planned, and documented manner, with the following objectives:



**QUALITY** Monitoring and optimizing business processes, assessing their risks and opportunities, in a way that anticipates and prevents problems, correcting nonconformities that cause waste and defects, with a view to continuous improvement.



**DESIGN** Development of innovative designs that combine aesthetics, functionality, and sustainability, ensuring high design quality and adherence to te-chnical standards, to offer solutions that fully meet customers' needs.

- MARKET Operating competitively in the target market, pursuing continuous improvement of management results through process efficiency, innovation and product quality, fully satisfying customers' needs.
  - **ENVIRONMENT** Our company has always had an eye toward responsible environmental policies. For years Industrial Frigo Ice has been channeling the technological resources and resources of its specialized staff into product creation.
- **TECHNOLOGY** Employing advanced technologies and optimized processes, in accordance with the principles of sustainability and innovation, to ensure reliable, efficient products in line with market demands and customer expectations.

# MISSION

The company's mission is to design, manufacture and control its products in full compliance with current directives, such as the PED directive, while ensuring customer and staff satisfaction. Particular attention is paid to supporting made in Italy, giving preference to qualified suppliers, preferably local or national, to promote quality and contribute to the growth of the national economy.

# **Quality Policy**



### **SUSTAINABILITY**

ECO-FRIENDLY ICE RINKS

Everyone at Industrial Frigo Ice believes that sustainability and fun can go hand in hand. We want to offer exciting and unique experiences that are environmentally friendly at the same time. For this reason, our company has been promoting environmental sustainability for years, aware of the importance of preserving and protecting our precious ecosystem. In all phases of the construction of ice rinks and snow attractions, we adopt a number of sustainable practices, starting with the choice of materials. Wherever possible, we prefer to use environmentally friendly and recyclable materials for the construction of our ice rinks and snow attractions, thus reducing the environmental impact.

In addition to our choice of materials, we are committed to using renewable energy sources to power our facilities. We invest in state-of-the-art technology to maximize energy efficiency and minimize greenhouse gas emissions. We are implementing strategies to reduce the environmental impact of our transport by optimizing routes and using more sustainable modes of transport. This enables us to contribute to the reduction of carbon emissions.



#### REDUCTION OF UP TO 40% IN CONSUMPTION

Our rinks offer energy savings of up to 40 percent compared to older generation rinks. The company's latest line of company-designed chillers allows for reduced consumption and zero waste.



Our commitment to the environment is reflected in our choice of sustainable packaging for our ice rinks, snow attractions and chillers. We use recyclable materials, thus reducing our environmental impact. SUSTAINABLE PACKAGING

Industrial Frigo Ice focuses on sustainable packaging, favoring recyclable materials to reduce environmental impact and promote responsible practices throughout the production chain.

## ENVIRONMEN-TAL BENEFITS

#### REDUCING THE USE OF NON-RENEWABLE RESOURCES

The company reduces the use of nonrenewable resources by employing recyclable materials and energy-efficient solutions in the construction of the ice rinks.



#### ENVIRONMENTAL BENEFITS OF WATER

The use of water in ice rinks contributes reduces environmental impact compared to synthetic rinks through reuse and responsible management of the resource.



#### USEFUL LIFE AND MANAGEMENT DISPOSAL

Life management of ice rinks involves periodic maintenance and careful disposal of components at the end of the cycle, reducing environmental impact.



#### ZERO RISK OF MICROPLASTIC RELEASE

Ice rinks do not involve the release of microplastics, avoiding the use of synthetic materials that could degrade and leak into the environment.